# AUG

#### **BUCKLEY SPACE FORCE INSIGHTS**

# 2022 NEWS & STORIES





#### **Our President's Message**



Dear HMC Residents, I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make important strategic decisions and priorities to improve our service delivery and resident experience across

the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities.

Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we do continuously across the country so we can get direct feedback from you on our service delivery and communities.

Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,

Brian Stann **Hunt Military Communities** President & Chief Executive Officer

#### A message from the Community Director

Greetings Buckley Community,

It's hard to believe that we are already heading into August and the start of another school year! We wish all of our kiddos a successful school year, whether you are starting your school career going into Kindergarten or your start in big middle school or the beginning of the end as you head into Senior year—we wish you all the best this school year!

We had such a blast with those of you who came out to our grand opening pool party on the 22nd. We hope you enjoyed the bounce houses and cooled off with a Kona Ice and got to take home a pool toy/floaty! We will definitely have them here again for future events. We also want to thank you all for your patience over the past few months while we worked to open the pool. Because the pool was delayed in opening we will leave it open through the end of September.

I'd also like to introduce to you again our new members! We have a new Resident Specialist—Mariah Steyaert and new Community Supervisor—Deirdre Hogue! They have been here about a month now and are super excited to meet you and serve you all with whatever you need assistance with.

As we head into the new school year and sooner than later, the fall season—we will be bringing back Cookie/Snack Wednesdays! The kiddos can stop by on Wednesdays and pick up a snack!

We hope all of our families enjoyed their summer and we look forward to celebrating with you what the rest of the year has to offer as we go into the fall and holiday season!











## **Insights & Events**

#### **Community Reminders**

- \* Wading/kiddie pools: Wading/kiddie pools are allowed but cannot be left out over night or unattended except in enclosed back yards.

  Empty pool should be stored in the garage when not in use—not in the yard! Large pool are NOT
- \* **Bulk trash/items:** A friendly reminder that bulk items and trash should not be put on the curb for pickup. Waste Management will not dispose of those items unless in a roll off. **REMINDER** that we do provide an additional roll off the last Thurs of each month located in the maintenance building parking lot!

PERMITTED.

- \* Lease violation reminders: Per the House Rules, violation notices will be issued for such items as excessive noise, littered yards, illegal parking, bulk trash items, dog waste in yards. We appreciate your cooperation and correction of such items should you receive a violation.
- \* Trampoline policy: Trampolines are permitted, however, are only allowed within a fenced in yard and must be staked down to the ground.

#### **Maintenance Corner**

AC Work Orders & Tips on how to keep your home cool!

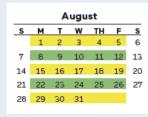
Should your AC go out please contact us and we will be happy to address that as quickly as possible. Please be advised that AC service requests are not considered an emergency unless the outside temp is 83 degrees or more at the time of the call.

Below are tips on to keep your home as cool as possible!

- ⇒ Close curtains/install black out curtains
- ⇒ Keep all windows/door shut while AC is running
- ⇒ Open windows at night to allow cool air, close windows in the AM before it gets too hot
- $\Rightarrow$  Run the ceiling fan located at the top of your stairs to pull hot air out

### **Updates & News!**

- \*The Community Center is now available for residents to rent for events! Looking to host a birthday party? Baby shower? Contact our office about reserving the community center! Reservations are on a first come, first serve basis and is available on weekends from 9am-9pm. There is a deposit of \$200 (nonrefundable pending damages/cleaning) and renting fee of \$50 (non refundable).
- \* Trash & Recycle Pick up schedule



Green weeks are recycle pick up weeks! Bins should be placed at the curb by 7am on Thursdays

### **Events/Contests**

\* Cookie/Snack Wednesday! Now that school is back in session, the kiddos can come by for a snack after school on Wed's. \*\*while supplies last



Meet & Greet Brunch 8/19: Come by the office between 9-10am for some brunch and to meet our new team members!



# Local events happening this month!

- \* Jurassic World: The Exhibition: https:// jurassicworldexhibition.com/
- Southlands Mall: Farmers Market Sat's 8am-1pm now thru Oct 1st
- \* Egypt: The Time of Pharaohs: https:// www.dmns.org/visit/
- \* Urban Air (indoor adventure park): https:// www.urbanair.com/colorado-aurora/ attractions/
- \* Lava Island (indoor bounce house): https://lavaisland.com/



