

Dec
2021

BUCKLEY SPACE FORCE INSIGHTS
NEWS & STORIES



WISHES FOR THE HAPPIEST OF HOLIDAY SEASONS!

Our President's Message



Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families. I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,

Brian Stann
Hunt Military Communities
President & Chief Executive Officer

A message from the Community Director

Hello Residents & Families! We had such a fun October & November with you in hosting the Trunk or Treat event and our Resident Gratitude Week. I hope you enjoyed these events as much as our team did—see attached collage with photos from that week and some photos below of the Trunk or Treat! We truly value all of you and appreciate you calling Buckley Family Housing your home. In the short six months I have been here I have been blessed in getting to know some of you and your families. I look forward to meeting more of you! As a reminder the annual Tenant Satisfaction Survey continues and will be closing on **Dec 13th**. Your thoughts and feedback are very valuable to us—now more than ever with new leadership in place. Our goal is to obtain a 50% response rate.

Congratulations to the Ellis family who won a Thanksgiving turkey for completing our scavenger hunt last month! Thank you for participating in the hunt Ellis family!

On behalf of our entire team, we truly wish all of you blessings over this holiday season and next year for you and your families. Happy Holidays Buckley Families!



HuntMilitaryCommunities.com



Office Contact Information

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Insights & Events

Community reminders

- * **Holiday decorations!** While the policy states that decorations shouldn't be put up until two weeks before the holiday, we are fine with holiday lights being up all month. We ask that all holiday decorations be removed within two weeks after the holiday!
- * **Trampoline policy!** We know trampolines are a hot commodity this time of year so we wanted to remind residents of this policy. All trampolines must be within a fenced in yard and have an approved request on file.
- * **Leave of absences**—Going to be out of town for more than two weeks this holiday season? Please contact our office as we will need the temporary leave of absence form completed.
- * **Office closure**—Our office will be closed Fri Dec 24th and Fri Dec 31st. Should you have a maintenance emergency when closed please call **303.340.0066**.



Maintenance Corner: Snow/ice removal policy

We haven't seen a lot of snow-yet! A reminder of the snow policy for when it does arrive!

Removal of all snow on the driveways, sidewalks and parking areas in front of buildings is solely the Tenant's responsibility.

All Tenant's are responsible to remove the snow from their driveways and sidewalks in front of their home. Snow must be removed from the driveways and sidewalks within a maximum of 24 hours from the time of snowfall. Any resident, who fails to remove snow from their driveway and sidewalk in front of their home within 24 hours of snowfall, will be charged a fee of \$45 per hour for our contractor to remove the snow (one hour minimum).



Meet your CAB!

The Community Advisory Board representatives are members of the community dedicated to facilitating open channels of communication between the community and Hunt Leadership. We thank these volunteers and look forward to your partnership!

Keystone—McKensie Perales

Powderhorn—Chris Mitchell & Siobhan Goggin

Monarch--Lisa Campbell & D'Annie Cruz

We need a representative for Winter Park! If you are interested in being on the CAB please contact us via email for more details!

Events/Contests

- * **Holiday decorating contest!** Bust out those lights and inflatables! We will be picking a winner from each neighborhood on the 20th. Each winner will receive a \$25 gift card! Happy decorating!
- * **BFH Tree!** We are super excited to have the BFH tree! Come pick up your ornament on the 3rd to decorate and bring it back on the 10th for our tree lighting and hot chocolate bar. All returned ornaments will be placed on our tree! Tree lighting/hot chocolate bar will be on the 10th from 4-530pm.
- * **Complimentary gift wrapping!** Need help wrapping? Need a place to wrap? We got you covered! All month long during office hours residents can come by and use our gift wrapping table that includes supplies. If you need help we are happy to wrap for you!



*****Look for these details and more on our social media and your email! We will be sending more details and flyers regarding these events! If you do not receive our emails please contact us!!*****

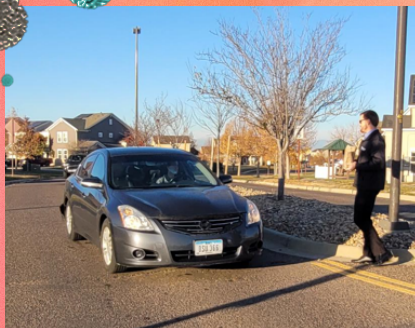
Here are **9 things you can do** when temps reach 32 degrees & lower to help prevent pipes from freezing in your home:

- ✓ **Disconnect Garden Hoses**
In November, disconnect your garden hose from the outside hose bib and store until Spring. If they are not disconnected, you will risk the water freezing and pipes bursting in your home.
- ✓ **NEVER Turn Your Heat Off Under Any Circumstance**
Set your thermostat no lower than 65 degrees. Even if you are planning on going out of town or leaving your home for more than 24 hours, it is imperative to leave the heat running to help prevent your pipes from freezing and bursting.
- ✓ **Let Your Faucets Drip**
Open your faucets in the kitchen and bathrooms to allow the cold water to drip. This allows for the water to have a constant flow and assists with preventing pipes from freezing.
- ✓ **Keep Your Garage Door Closed**
Keep your Garage Door completely closed when not in use during the Winter months.
- ✓ **Open Cabinets**
During extended periods of below freezing temperatures, keep kitchen and bathroom cabinets open so that the warm air can reach pipes along exterior walls that are often exposed to the most extreme temperatures.
- ✓ **When Leaving for Vacation**
Notify the leasing office if you're going on vacation for an extended length of time.
- ✓ **Leave Registers in Unused Rooms Open**
Any registers in unused spare rooms should be left open in order to keep the room warm and prevent interior water lines from freezing.
- ✓ **Do Not Warm Up Your Vehicle Inside Your Garage**
This can create high levels of carbon monoxide in your garage and your home.
- ✓ **Remove Heater Obstructions**
Make sure heat registers or baseboard heaters are not obstructed.

In the event you have frozen pipes or pipes that have burst, call in an Emergency Work Order immediately. As a reminder, never use your stove or oven to heat your home.

Resident Gratitude Week 2021

BFAST ON THE GO



COOKIE DECORATING



CAKE & ICE CREAM SOCIAL



DINNER ON THE GO

