

"Happy
Halloween
To All "

Office Staff

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Community
Director

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Bookkeeper

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Maintenance Staff

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Maintenance
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Landscaping
Contractor

Urban Farmers
Incorporated

"October 2007 Buckley Family Housing Monthly Newsletter "

17300 East Keystone Boulevard, Aurora, Co. 80017

" www.buckleyfamilyhousing.com "

Phone: 303-340-2066, Fax: 303-340-2068

Emergency/After Hours Maintenance: 303-340-0066

Office Hours: 8:00 AM to 5:00 PM Monday through Friday

Greetings and Welcome to all new families of Buckley Family Housing!

From the Staff at Buckley Family Housing, we are committed to working diligently to ensure that you have the nicest, cleanest and finest housing community at Buckley Air Force Base. Anything we can do to improve Buckley Family Housing, please feel free to stop by the office at your convenience and let us know.

I would like to take a few paragraphs to announce up- coming events

1. We have 11 of 12 Waste Control Stations installed throughout the property. Please use these stations to dispose of Pet Waste.
2. In conjunction with the Base Chaplains Office, we hosted the 1st annual Block Party on Saturday, 22 September 2007. It was a great success for all.
3. Wild animals, snakes etc. In the event you see any wild animals or snakes throughout the property, please contact the office at 303-340-2066; we will gladly take care of these issues.
4. The pool is closed for the winter. It will reopen in the Spring of 2008.
5. The Weight Room will soon be open 24 hours a day, 7 days a week. Once this happens, we will be providing families with an access code for the weight room door. Please enter the weight room from the East Entrance on the side of the Community Center. More will follow as we get closer to extending the hours.
6. In partnership with AF Base Services, we are exploring starting some kids and teens classes in the Community Center. More to follow as this comes together in the future.
7. Hours for " Trick or Treating " in the Housing Area are from 5:30 PM to 8:30 PM on Halloween.

Additional Community Director's Comments are on the next page:

Very Truly Yours,

Mark Johnson
Community Director
Buckley Family Housing LLC

WEIGHT ROOM HOURS

Mon-Fri 8:00AM to 5:00PM
Sat-Sun Closed

We will be extending the Fitness Center Hours soon to accommodate your needs.

Cleanliness of the Property

We need all residents to please
help us keep Buckley Family
Housing clean and nice for all
residents at all times.

-Please keep your yards free of toys, trash and cardboard; and take your trash cans in after pick-up.

-Please keep your driveways clear of newspapers. In the event you are going on vacation, have a neighbor pick up your newspapers while you are gone.

- Please keep porches and patios clear of trash and cardboard. Waste Management will pick-up cardboard boxes (20 at a time) that are collapsed on the normal trash pick-up day, (Wednesdays before 8:00 PM)

- Please pick-up toys that your children take to the Tot Lots.

- Please remove all Garage Sale, Yard Sale & Moving Sale Signs after your sale is completed.

- This is your Community, please help keep it clean for the enjoyment of all families that reside in this Great Community.

Additional Community Directors Comments Continued:

- **Halloween "Trick or Treating" Times:** Families of Buckley Family Housing LLC are requested to observe the following hours (5:30 PM to 8:30 PM) to have their children go out on Halloween (31 October 2007) to "Trick or Treat". Request that parents please accompany their children 10 years old and younger. Security Police will be out during the above times for safety of personnel.

- **Heater/Water Heater Closets in the back or your homes and garages:** Request nothing be stored in these closets at all. The gas water heater and gas heaters are in these closets and could potentially cause a fire. Request that all families please ensure that no paper or debris is in this closet that could potentially cause a fire. Request that during the upcoming colder months the small wall heater located in this closet be plugged in and turned on to ensure that pipes do not freeze from the cold winter weather. In addition, Buckley Family Housing Maintenance will be coming to every homes heater closet and changing Air Filters in the next 30 days. We will be sending a separate notice to the single-family homes, as their heater closet is located inside of the garages.

- **Christmas Decorations on the Homes:** Christmas Decorations are authorized on the homes, to be put up the week following Thanksgiving. **Please do not use any nails or staples in any part of the exterior of the homes for decorations, There are stick-on hangers available from most retailers for this purpose:** All Christmas Decorations must be removed by 15 January 2008.

- **Storm Drains:** The Storm Drains issue has been addressed with the City of Aurora. The Storm Drains comply with all local and federal regulations. Neither Buckley Family Housing nor the City of Aurora can make any changes to the drainage system for the property. The Storm Drains comply with the Storm Water Pollution Plan for the City of Aurora.

- **Snow Removal Reminder:** All residents are required to shovel the snow from their driveways and sidewalks. Buckley Family Housing will ensure that all streets, mailboxes and bus stops on the property are clear of snow.

- **Parking on the north side of East Keystone Boulevard and in the Maintenance Building Field House parking lot during cold or inclement weather for school bus pick-up and drop off:** Parking is authorized on the North Side of East Keystone Boulevard and in the Maintenance Building Field House Parking Lot during cold or inclement weather for School Bus pick-up and drop off of children.

- **Trash in Yards, Patios and Driveways:** It is requested that all families please police your front and back yards, patios and driveways for trash. We are noticing accumulations of trash in some yards, patios and driveways. This is your community; please keep it clean and nice for everyone.

- **Buckley Family Housing providing Fire Extinguishers for the homes:** Unfortunately, financial constraints prohibit Buckley Family Housing from purchasing, installing and maintaining fire extinguishers for each home of Buckley Family Housing LLC. Please feel free to purchase a fire extinguisher for your home for your safety.

- **Issues that we will have resolution to soon: When we reach resolution to the below areas, we will gladly pass that information on to all:**
 - a. **Fencing for the homes:** We are presently exploring more affordable alternatives for fencing materials.
 - b. **Trampolines:** We are working with the Air Force and the Base Safety Office to determine if Trampolines will be allowed, and what safety requirements must be met to use them in the Housing Area.
 - c. **Flowers in Bark Areas:** We are re-visiting the issue of planting flowers in the Bark Areas of the homes. Request that no nails, staples, etc. be put into the exterior of the houses or the stucco to lead or hold plants at all.

Maintenance Corner:

The following items are considered to be after-hour emergencies. Please feel free to call the Emergency Maintenance After Hours Phone at 303-340-0066.

We ask that any calls, outside of what is listed below, be called in during normal business hours.

1. Carbon Monoxide Detector or Smoke Alarm Alarming, (Alarming is 3 quick beeps every 5 seconds, if the detector is chirping once every 15 seconds it just needs the battery replaced; remove the battery and come to the office during normal business hours and we will gladly give you a replacement battery).
2. Gas Leaks that set off the Carbon Monoxide Detector.
3. Flooding, no water or no Hot Water in the home at all.
4. Heater not working at all.
5. Oven and all burners not working.
6. Sewage Back-ups of any type.
7. Backed up toilet, if this is the only toilet in the home.
8. All Tubs and sinks backed up.
9. Fire in the home of any type.
10. Locked out of the home.

11. Air Conditioner not working at all, (if ambient temperature outside is above 85 Degrees Fahrenheit).

Energy Conservation Measures

Checklist

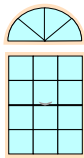
Lights:

- ✓ Turn off lights in un-occupied areas
- ✓ Turn off interior lights when day lighting is sufficient
- ✓ Ensure that light levels in work area does not exceed requirement for task
- ✓ Replace light bulbs
- ✓ Reduce light levels in corridors, stairwells, hallways, etc.
- ✓ Reduce excessive wattage in work areas
- ✓ Turn off all exterior lights during the day
- ✓ Insure that stacks of supplies or equipment do not block lights
- ✓ Reduce excessive exterior illumination
- ✓ Insure that all de-lamped fluorescent lamps have their ballast removed
- ✓ Keep light fixtures and reflective surfaces clean
- ✓ Keep interior walls and windows clean to maximize their reflectivity



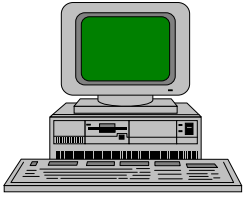
Heating

- ✓ Close-off all unused areas and rooms
- ✓ Lower heating temperature
- ✓ Ensure that heating vents and radiators are not obstructed
- ✓ Ensure that all exterior doors are closed when heat is on
- ✓ Ensure that windows are not left open when the heat is on
- ✓ Report all leaks to Buckley Family Housing
- ✓ Replace all air-filters regularly (at least 4 times/year)
- ✓ Remove or trim plant foliage and other material blocking air intakes/vents
- ✓ Ensure that thermostats are not damaged, and are working properly
- ✓ Keep all radiators clean
- ✓ Change all Heating and Air Conditioning filters every 60 day when using the Heating or Air Conditioning Systems.



Electrical Equipment

- ✓ Turn off all electrical equipment when not in use



- ✓ Use major electrical appliances during off-peak demand hours

Water

- ✓ Repair or report leaky faucets and plumbing fixtures



- ✓ Repair or report missing or damaged hot water pipe insulation
- ✓ Ensure that hot water temperature is set no higher than 120° F
- ✓ Report excessive hot water temperatures to the Buckley Family Housing Office
- ✓ Discontinue hot water delivery to non-critical areas
- ✓ Ensure that hot water tanks are properly insulated
- ✓ Wash only full loads in washers
- ✓ Wash clothes in cold water
- ✓ Please ensure all water spigots are secured during cold weather.
- ✓ Please ensure all water hoses are removed during cold weather

Refrigeration

- ✓ Check refrigerator gaskets door – make sure they are air-tight
- ✓ Defrost refrigerator at least twice a year
- ✓ Locate refrigerator away from stove or other heat sources
- ✓ Disconnect refrigeration units when not in use
- ✓ Consolidate refrigeration where possible

Building Structure

- ✓ Check for broken windows and doors.



- ✓ Replace cracked caulking around windows and doors.
- ✓ Replace missing blinds.
- ✓ Repair defective or missing weather-stripping around windows and doors
- ✓ Repair ill-fitting exterior doors
- ✓ Ensure that outside air intake damper does not close tight
- ✓ Report structural damage to exterior walls to Buckley Family Housing ASAP.

Frequently Called Numbers:

Ambulances (Emergency), from residential phone dial 911, from Cellular or any other phone dial 720-847-9117 or 720-847-9118.

Fire (Emergency) from residential phone dial 911, from Cellular or any other phone dial 720-847-9117 or 720-847-9118.

Fire Department (Non-Emergency) 720-847-9929

Base Exchange: Main Store 720-859-9626.....

Base Exchange: Service Station 720-859-0754

Base Exchange: Barber Shop 720-859-0933

Base Exchange: Beauty Shop 303-340-2644

Chaplain 720-847-4631

Child Development Center 720-847-6174

Commissary 720-847-7100.....

ComCast Cable 720-490-5001

Dispensary (Military) 720-847-9355

Family Day Care 720-847-9225

Xcel Energy 1-800-859-4999.....

Aurora Water 303-739-7388

Qwest Telephone 1-800-603-6000.....

Information 720-847-9011

Honor Guard 720-847-6668.....

Human Resources Office 720-847-6775/9713.....

Air Force Military Pay Office 720-847-6416

Schools: Murphy Creek K -8th 303-366-0579/303-326-1227

Fitness & Sports 720-847-6679/4349.....

Community Center 720-847-6100.....
Lodging 720-847-9714.....
Youth Programs 720-847-6050.....
Shades of Blue & Gift Baskets Two 720-207-4030.....