



Buckley Family Housing Monthly Newsletter

May 2008

17300 East Keystone Boulevard, Aurora, CO 80017

“ www.buckleyfamilyhousing.com “

Phone: 303-340-2066, Fax: 303-340-2068

Emergency/After Hours Maintenance: 303-340-0066

Office Hours: 8:00am to 5:00pm Monday through Friday

Office Staff

Mark Johnson
Community
Director

Carla Jantz
Bookkeeper

Monica
Montgomery
Leasing Manager

Maintenance Staff

Greg Lewis
Maintenance
Supervisor

Ray Joiner
Maintenance
Technician

Barry Espinoza
Maintenance
Technician

Patrick Gillis
Maintenance
Technician

Landscaping
Contractor:

Urban
Farmers
Incorporated

Greetings and Welcome to all new families of Buckley Family Housing!

" Happy Spring to All Families "

From the Staff at Buckley Family Housing, we are committed to working diligently to ensure that you have the nicest, cleanest and finest housing community at Buckley Air Force Base. Please feel free to stop by the office at your convenience if there is anything we can do to improve Buckley Family Housing (BFH).

Town Hall Meeting 5/6/2008

We are looking forward to seeing everyone at our May 06, 2008 Town Hall Meeting. The Meeting is scheduled from 6:00 PM to 7:30 PM, on Tuesday May 06, 2008 in the Building 606 Auditorium (Large Conference Room). We will update in the June 2008 Newsletter with areas that we covered in the Town Hall meeting.

Heater/Water Heater Closets

Absolutely nothing should be stored in these closets. Items stored in these closets are a potential fire hazard. During our recent change of filters in October, we issued several notices for families storing items in this closet. BFH changed the locks in these closets of all home excluding the Single Family Homes in March/April 2008, to not allow residents access to these closets.

Storm Drains

The issue regarding storm drains has been addressed with the City of Aurora. The storm drains comply with all local and federal regulations. Neither BFH nor the City of Aurora can make any changes to the drainage system for the property.

Pool Opening

We will be opening the pool on Memorial Day 2008 (26 May 2008). In addition, you will be able to access the pool area using your Fitness Center access code. Please come into the office and fill out an Access Code Form for the pool and fitness center if you have not already obtained one.

Cleanliness of the Property

We need all residents to please help us keep Buckley Family Housing clean and nice for all residents at all times.

Time for Spring Cleaning!

-Please keep your yards free of toys, trash and cardboard; and take your trash cans in after pick-up.

-Please keep your driveways clear of newspapers. In the event you are going on vacation, have a neighbor pick up your newspapers while you are gone.

- Please keep porches and patios clear of trash and cardboard. Waste Management will pick-up cardboard boxes (20 at a time) that are collapsed on the normal trash pick-up day, (Wednesdays before 8:00pm)

- Please pick-up toys that your children take to the Tot Lots.

- Please remove all Garage Sale, Yard Sale and Moving Sale signs after your sale is completed.

- This is your community, please help keep it clean for the enjoyment of all families that reside in this great community.

- Please do not drive on the grass, we are repairing several areas that have been driven on by vehicles of moving trucks.

- Last, but not least, please pick up waste after your dogs. There are many "poop stations" located throughout the community to assist with this.

FITNESS CENTER NOW OPEN 24-7

We would like to take this opportunity to remind you that the fitness Center is now open 24 hours a day! We received numerous responses regarding this. In order to accommodate these requests, we have installed an access code entry on the east side of the building. We're pleased to see an increase in usage of the Fitness Center. At the request of several residents, we've installed a Paper Towel and a Gym Wipes dispenser. Exercise mats are also coming soon. Please let us know if you have any additional suggestions and keep up the good working out habits.

Parking

Parking is authorized on the north side of East Keystone Boulevard and in the Maintenance Building Field House parking lot during cold or inclement weather for school bus pick-up and drop off of children.

Trash in Yards, Patios and Driveways

It is requested that all families please monitor your front and back yards, patios and driveways for trash. We are noticing accumulations of trash in some yards, patios and driveways. This is your community; please keep it clean and nice for everyone. Notices are going out as needed for violators of this policy.

Flowers in Bark Areas

Families are authorized to plant flowers in the bark areas of the homes. A request form must be filled out prior to making any alterations and resident must agree to restore the areas to their original state when they move out.

Our Self Help Desk is Open:

Our Self Help Desk located in the Maintenance Building is open for your convenience. Materials will be issued Monday, Wednesday and Friday from 10:00am to Noon. The following items will be issued out on a one-for-one basis, i.e.: heating and air conditioning filters, incandescent and florescent light bulbs, batteries for garage door opener remotes, and smoke/carbon monoxide detectors. In addition, keys can be duplicated for \$2.50 each; garage door openers can be purchased for \$25.00 each, water filters can be purchased for \$24.00 each for the single door refrigerators and \$26.00 for the double doors. Snow Shovels can be purchased for \$13.00 each.

Trampolines

These are not allowed due to safety requirements and the density of the homes.

Guests In Housing

Guests must be registered with the Housing Office in the event the guests are going to be coming to visit you in Housing. All guests must be sponsored on the base by an active duty member or spouse through the Base Visitor's Center as well.

Heating System Tips/Reminders

- During the colder months of Winter, please check the following areas more frequently:

1. Make sure that all doors and screen doors are sealing correctly and do not need additional weather stripping or adjusting.
2. Check that all windows are closed completely and locked. This will ensure that there is no air leakage around the bottom of the windows.
3. Adjust your vents in all rooms to adapt to your comfort level in that room.
4. Please keep in mind "heat rises," so it will be 3-4 degrees warmer upstairs than downstairs, closing your vents slightly upstairs will combat this problem.
5. Make certain your return air vent in the homes is not blocked restricting airflow. Blocking of this vent will reduce your airflow by 90 percent.
6. For every degree you increase your temperature above 70 degrees this will increase your monthly Xcel Energy bill by \$20.00 per degree.
7. Turning your water heater from B to C or C to Very Hot will increase your monthly Xcel Energy bill by \$20.00 for each additional temperature setting.
8. Washing clothes in cold water instead of hot water will decrease your electrical bill considerably. In addition, take care that you wash full loads instead of partial loads.
9. There is a 40 gallon water heater in each home. Taking showers instead of baths will reduce your hot water usage by 50%. It is strongly recommended not to wash clothes, run the dishwasher and take showers at the same time. Otherwise, you will probably run out of hot water. Please allow one hour for the water heater to repelenish.
10. Additional energy saving suggestions can be found towards the end of this newsletter.
11. If you are experiencing any heating system problems or need our assistance, please contact maintenance at 303-340-2066 X 12, and we will gladly assist you.

Have a Happy and Safe



Spring

Maintenance Corner

Please refer to previous newsletters for what constitutes an emergency. Feel free to call the Emergency Maintenance After Hours Phone at 303-340-0066.

We ask that any calls, outside of what is listed on previous newsletters, be called in during normal business hours.

Energy Conservation Measures

Checklist

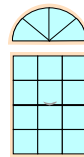
Lights:

- ✓ Turn off lights in un-occupied areas
- ✓ Turn off interior lights when day lighting is sufficient
- ✓ Ensure that light levels in work area does not exceed requirement for task
- ✓ Replace light bulbs
- ✓ Reduce light levels in corridors, stairwells, hallways, etc.
- ✓ Reduce excessive wattage in work areas
- ✓ Turn off all exterior lights during the day
- ✓ Insure that stacks of supplies or equipment do not block lights
- ✓ Reduce excessive exterior illumination
- ✓ Insure that all de-lamped fluorescent lamps have their ballast removed
- ✓ Keep light fixtures and reflective surfaces clean
- ✓ Keep interior walls and windows clean to maximize their reflectivity



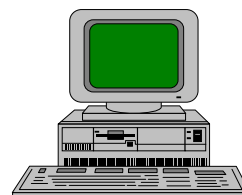
Heating

- ✓ Close-off all unused areas and rooms
- ✓ Lower heating temperature
- ✓ Ensure that heating vents and radiators are not obstructed
- ✓ Ensure that all exterior doors are closed when heat is on
- ✓ Ensure that windows are not left open when the heat is on
- ✓ Report all leaks to Buckley Family Housing
- ✓ Replace all air-filters regularly (at least 4 times/year)
- ✓ Remove or trim plant foliage and other material blocking air intakes/vents
- ✓ Ensure that thermostats are not damaged, and are working properly
- ✓ Keep all radiators clean
- ✓ Change all Heating and Air Conditioning filters every 45 to 60 days when using the Heating or Air Conditioning Systems.



Electrical Equipment

- ✓ Turn off all electrical equipment when not in use
- ✓ Use major electrical appliances during off-peak demand hours
- ✓ Ensure Water Heater Temperature in not set above 120 Degrees



Water

- ✓ Repair or report leaky faucets and plumbing fixtures
- ✓ Repair or report missing or damaged hot water pipe insulation
- ✓ Ensure that hot water temperature is set no higher than 120° F (" B "on your Water Heater Setting)
- ✓ Report excessive hot water temperatures to the Buckley Family Housing Office
- ✓ Discontinue hot water delivery to non-critical areas
- ✓ Ensure that hot water tanks are properly insulated
- ✓ Wash only full loads in washers
- ✓ Wash clothes in cold water
- ✓ Please ensure all water spigots are secured during cold weather.
- ✓ Please ensure all water hoses are removed during cold weather



Refrigeration

- ✓ Check refrigerator gaskets door – make sure they are air-tight
- ✓ Defrost refrigerator at least twice a year
- ✓ Locate refrigerator away from stove or other heat sources
- ✓ Disconnect refrigeration units when not in use
- ✓ Consolidate refrigeration where possible

Building Structure

- ✓ Check for broken windows and doors.
- ✓ Replace cracked caulking around windows and doors.
- ✓ Replace missing blinds.
- ✓ Repair defective or missing weather-stripping around windows and doors
- ✓ Repair ill-fitting exterior doors
- ✓ Ensure that outside air intake damper does not close tight
- ✓ Report structural damage to exterior walls to Buckley Family Housing ASAP.



Frequently Called Numbers:

- Ambulances (Emergency), from residential phone dial 911, from Cellular or any other phone dial 720-847-9117/8.
- Fire (Emergency) from residential phone dial 911, from Cellular or any other phone dial 720-847-9117 or 720-847-9118.
- Fire Department (Non-Emergency 720-847-9929
- Base Exchange: Main Store 720-859-9626.....
- Base Exchange: Service Station 720-859-0754
- Base Exchange: Barber Shop 720-859-0933
- Base Exchange: Beauty Shop 303-340-2644.....
- Chaplain 720-847-4631
- Child Development Center 720-847-6174.....
- Commissary 720-847-7100.....
- ComCast Cable 720-490-5001.....
- Dispensary (Military) 720-847-9355
- Family Day Care 720-847-9225
- Xcel Energy 1-800-895-4999.....
- Aurora Water 303-739-7388.....
- Waste Management (303) 797-1600.....
- Qwest Telephone 1-800-603-6000.....
- Information 720-847-9011.....
- Honor Guard 720-847-6668.....
- Human Resources Office 720-847-6775/9713.....
- Air Force Military Pay Office 720-847-6416
- Schools: Murphy Creek K -8th 303-366-0579/303-326-1227
- Fitness & Sports 720-847-6679/4349.....
- Community Center 720-847-6100.....
- Lodging 720-847-9714.....
- Youth Programs 720-847-6050.....
- Shades of Blue & Gift Baskets Two 720-207-4030.....